



TIED PUB TENANTS THE PUBS CODE GIVES YOU RIGHTS

The Pubs Code came into force in July 2016 and covers you because you are a tenant of one of the large pub-owning businesses.

This Code entitles you to receive information about your business when you are going through a rent review and introduces a Market Rent Only (MRO) option.

Take some time to learn about your rights and protections as the Code has strict deadlines. For example, if you believe MRO could be the right choice for your business, you need to act within 21 days of one of four events happening. One of these events is when you receive a tied rent assessment proposal in connection with your tied rent review.

Find out more about the Pubs Code by going to www.gov.uk/pca. Helpful factsheets and flowcharts on the site provide information about your rights.





Pubs Code Adjudicator

The Pubs Code Adjudicator (PCA) has been appointed to enforce the Pubs Code. This includes carrying out arbitrations on disputes that are referred to the PCA and investigating suspected breaches of the Code.

The PCA can provide information about your rights, the Code and its processes, but cannot advise you about your individual circumstances. You might want to seek independent professional advice about your case. Some trade bodies offer initial advice at no cost, whether you are a member or not.

Any information provided to the PCA about potential breaches of the Code will be dealt with confidentially.

How to contact the PCA

- Go to the PCA's website – www.gov.uk/pca and complete an **online enquiry form**
- Email: **enquiries@pubscodeadjudicator.gov.uk**
- Telephone the PCA's call back service on **0800 528 8080**
- Write to:
Pubs Code Adjudicator (enquiries)
Lower Ground
Victoria Square House
Birmingham B2 4AJ

YOU HAVE RIGHTS FIND OUT WHAT THEY ARE

